

Metrohm launches the Metrohm Quality Service®

Metrohm has launched its new global service brand, the Metrohm Quality Service®. Metrohm Quality Service® stands for expert services which make sure that each Metrohm instrument works optimally and retains its value throughout its operational life. Metrohm Quality Service is provided world-wide through local Metrohm representatives and regional support centers.

Metrohm Quality Service® is customized service. Customers who want to minimize their operating risk can choose service packages exactly tailored to their needs and budget.

All maintenance work provided under the label Metrohm Quality Service® is done by certified experts. For regulated Industries such as the food and the pharmaceutical industry the Metrohm Compliance Service® ensures compliance of Metrohm instruments with the latest FDA, GLP/GMP and other standards. Metrohm Quality Service® comprises:

- emergency services, e.g. express repairs on-site
- original Metrohm spare parts, made in Switzerland
- guaranteed spare parts available for at least 10 years beyond instrument discontinuation date
- regional Metrohm repair workshops worldwide

